

Health Needs Assessment Implementation Plan

Sheridan Community Hospital Community

Summary of Significant Health Needs Identified in the Community Health Needs Assessment (CHNA)

March 2019
Update

A Community Health Needs Assessment (CHNA) was performed in the Fall of 2015 in collaboration with *Healthy Montcalm*, to determine the most prevalent health needs of the community served by Sheridan Community Hospital.

Sheridan Community Hospital as a collaborative part of the *Montcalm County Community Health Improvement Plan for 2016-2019* has incorporated and adopted pertinent elements of the Healthy Montcalm's Community Health Needs Assessment (CHNA) as its own assessment, to determine the most prevalent health needs of the community served by Sheridan Community Hospital.

Information needed to identify and determine the community's significant health needs was obtained by gathering input selecting strategies from Montcalm Human Services Coalition.

Implementation Plan Goals: Sheridan Community Hospital's Board of Directors, has determined that the following health needs identified in the CHNA, will be addressed through the implementation strategy noted for each such need as listed:

**Sheridan Community Hospital
Community Health Needs Assessment Implementation Plan**

March 2016 – March 2019

**March 2019
Update for 2018**

Specific Needs Identified in Community Health Needs Assessment:

Priority Health Issue: Access to Healthcare

Goal: Increase access/utilization of primary and preventive health services

Objective 1: Increase access by implementing and promoting the utilization of preventive health services

Objective 2: Increase access to care by implementing telehealth services

Baseline Measure: People who delayed health care: 15% (2018 Goal +12%)

Population Served: All residents of Sheridan Community Hospital Service Area

A. Strategy: *Increase the number of primary care providers, including midlevel, accepting Medicaid and Medicare with an eye toward manage population health.*

Action: Increase the number of primary care providers in Sheridan Community Hospital clinics including Allied Health Providers accepting all insurances including Medicare and Medicaid.

Performance Measure:

Increase in number of primary care providers accepting all insurances including Medicare and/or Medicaid above current staff:

- a. One provider by March 2017
- b. Two providers by March 2018
- c. Three providers by March 2019

Action: Increase primary care provider availability

- a. Improve operational efficiency to optimize the number of appointments available per day, and hours for access.
- b. Ensure at least two open appointments available each day for Emergency Room/Walk in Clinic f/u appointments or need to be seen today appointments.
- c. Implementation of new clinic EMR to enhance provider productivity with documentation and integration of wellness metrics.

Performance Measure:

Increase number of patients seen by 10% by March 2017

Increase number of patients seen by 20% by March 2018

Increase number of patients seen by 30% by March 2019

❖ **Progress Update:**

No providers were hired for Sheridan Care during 2018 time period. With the assistance of in house physician recruiter four interviews were conducted.

B. **Strategy:** *Expand telemedicine communication technology*

(Use of medical information exchanged from one site to another via electronic communications to improve a patient's clinical health status)

Action: Use of technology to overcome transportation barriers by using telemedicine visits from provider to service location.

- a. Apply for grant funding
- b. Initiate telemedicine program by March 2017

Performance Measure:

Upon receipt of funding initiate program by March 2017

Increase number of first year patients utilizing telemedicine by 10% by March 2018

Increase number of patients utilizing telemedicine by 20% by March 2019

❖ **Progress Update:**

October 30, 2018

Received notice that Sheridan Community Hospital was awarded a grant for \$284,105 under the 2018 Distance Learning and Telemedicine Grant Program administered by the Rural Utilities Service.

Other significant needs identified in the CHNA but not addressed in this plan:

Each of the health needs listed are important and are being addressed by numerous programs and initiatives operated by neighboring healthcare system, and other community partners of Sheridan Community Hospital.

However, Sheridan Community Hospital will not address the following significant health needs identified in the CHNA as part of this implementation plan due to limited resources and the need to allocate significant resources to the priority health needs identified above.

- Reduce the prevalence of obesity for adults and youth of Montcalm County
Needs are currently being addressed by the Great Start Collaborative of Montcalm County and existing programs through Spectrum Health United Life Styles. These programs address the overweight adult and children issues identified in needs assessment.
- Assist people with mental illness in leading more productive and autonomous lifestyles, and to promote mental health through advocacy and education
Needs are currently being addressed by Montcalm Center for Behavioral Health and Montcalm Human Services Coalition. These programs address the mental health and suicide issues identified in the needs assessment.
- Substance use and abuse to reduce tobacco, alcohol and other drug use
Needs are currently being addressed by Cherry Health Promotion Services, Spectrum Health United Lifestyles, You Think Coalition, Mid-Michigan District Health Department and Great Start. These programs address alcohol/drug use, smoking, second-hand smoke, use of e-cigarettes, prescription drug abuse, and substance abuse treatment issues identified in the Community Health Needs Assessments.
- Strengthen early family development and support, especially as it relates to health for children and youth
Needs are being addressed by Great Start, Spectrum Health United Lifestyles through education to young families and the community about family development as well expanding opportunities for comprehensive health activities in schools and other care settings.

Respectfully Submitted,

Kimberly Christensen, RN

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❖ **Progress Update:**

Nurse Practitioner hired June 2017. Provider saw 600 patients from June – December 2017. Overall increase of 25% patient visits for office.

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❖ **Progress Update:**

Grant writer was hired September of 2017. Grant funding not received for telemedicine during 2017 time period.

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