



## Financial Assistance Program Policy Plain Language Summary

Here at Sheridan Community Hospital we care about you and your family needs. Providing care for those with limited or no ability to pay is important to us. As part of our commitment to the community, we have policies that can help those patient with limited financial resources. Sheridan Community Hospital will provide, without discrimination, emergency and other medically necessary care to patients regardless of their eligibility for financial assistance or government assistance.

### **Eligibility Requirements and Assistance Offered.**

Eligibility for financial assistance is based on multiple factors, including insurance coverage or other sources of payment (including personal injury claims), income (Federal Poverty Level guidelines used to determine the amount of financial assistance offered), family size, assets, and any expenses.

Financial assistance is offered to patients who are uninsured and underinsured. Partial or full assistance will be granted based on patients ability to pay billed charges.

### **How to apply?**

Any patient can apply for financial assistance. An application can be found online at [www.sheridanhospital.com](http://www.sheridanhospital.com) along with the financial assistance policy and plain language summary. An application can also be requested at the time of service from Emergency Room or Southwest Registration staff at Sheridan Community Hospital. Assistance can also be requested by calling the Financial Assistance Coordinator at 989-291-6264. Patients must comply with the application process, including proof of expenses and assets including last year's income tax, bank statements and past 3 months' pay stubs. Patients must also complete the application process for all available sources of assistance, Health Insurance Marketplace or Medicaid.

### **Contact for information and Assistance**

Additional information about the Financial Assistance Policy and assistance can be found

- online at [www.sheridanhospital.com](http://www.sheridanhospital.com)
- In person from Emergency Room or Southwest Registration staff at Sheridan Community Hospital
- Calling 989-291-6264

Patients are encouraged to ask for financial help before or shortly after receiving medical treatment. Patients can apply at any time while receiving treatment and for a period of time following first statement of patient's bill.

### **No More Than Amount Generally Billed**

A patient determined to be eligible for financial assistance may not be charged more than amounts generally billed for emergency or other medically necessary care to patients who have insurance for such care.